

Customer information on obligations under the Electrical and Electronic Equipment Act (ElektroG) in Europe

General information

All DURAG GmbH products are developed and manufactured in accordance with the applicable regulations. To the best of our current knowledge, the products we supply to you do not contain any substances that are prohibited from being placed on the market.

We continuously check and pay attention with great care that none of our products violate the respective applicable law.

Electrical and Electronic Equipment Act (ElektroG)

The Act on the Placing on the Market, the Taking Back and the Environmentally Sound Disposal of Electrical and Electronic Equipment (Electrical and Electronic Equipment Act, "ElektroG" for short) sets out requirements for product stewardship pursuant to Section 23 of the Closed Substance Cycle Waste Management Act for electrical and electronic equipment and is the German implementation of Directive 2012/19/EU of the European Parliament and of the Council on waste electrical and electronic equipment ("WEEE Directive").

Its primary purpose is the prevention of waste from electrical and electronic equipment and, in addition, the preparation for reuse, recycling and other forms of recovery of such waste in order to reduce the amount of waste to be disposed of and thereby improve the efficiency of resource use.

DURAG GMBH

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Bankverbindungen: Hamburg Commercial Bank AG | IBAN: DE93 2105 0000 0149 1610 00 | SWIFT/BIC: HSHNDEHHXXX

Commerzbank AG | IBAN: DE76 2004 0000 0195 1110 00 | SWIFT/BIC: COBADEFFXXX

Amtsgericht Hamburg HRB 39787 | USt-IdNr.: DE196919865 | WEEE-Reg.-Nr. DE 27499760 | Geschäftsführung: Fabien Burato, Max Dreckmann

Obligations to provide information on the disposal of waste electrical and electronic equipment.

According to ElektroG DURAG is obliged to point out the following responsibilities to its customers:

1. According to § 10 (1) of the ElektroG, old appliances must be collected separately from unsorted household waste. The separate collection of old appliances includes the non-destructive removal of old batteries and accumulators that are not enclosed by the old appliance, as well as lamps that can be removed from the old appliance without destroying them.
2. Personal data, if present on the devices, must be deleted from the old devices to be disposed of under your own responsibility.
3. The symbol of the crossed-out dustbin on our products also refers to the above-mentioned obligations and indicates that our products fall under the scope of the ElektroG.
4. Handover to professional disposal: The responsible use of resources is particularly important to DURAG. Electrical and electronic appliances from DURAG are generally recyclable materials that are remunerated by the disposal company. We also recommend that old appliances are handed over directly to a certified waste disposal company. In this way, we jointly avoid additional transportation, expense and emissions. In addition, we jointly contribute to environmental protection through resource-conserving waste management.
5. Otherwise, old appliances can be returned to DURAG within the EU at the customer's request in accordance with § 19 ElektroG. We will dispose of them properly.

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Please feel free to contact us for this purpose or return the device to us with a completed RMA form.

The RMA form can be downloaded from the DURAG website in the download area under miscellaneous. - <https://www.durag.com/de/downloads>



DURAG WEEE-Reg.-Nr. DE 27499760

DURAG GmbH
Product Compliance Management



i.V. René Behrends
Product Compliance Manager

The information in this customer information is based on the current state of knowledge and legislation at the date of issue. New information on "Material Compliance" will be published on the DURAG website as soon as changes occur and will replace previous information.

If you have any questions, please contact cert@durag.com

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